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CLAIM AMENDMENTS:RECEIVED  
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1-5 (Canceled)

6. (Canceled) Please cancel Claim 6 without prejudice.

7. (Canceled) Please cancel Claim 7 without prejudice.

8. (Canceled)

9. (Currently amended) A method comprising:receiving digitized voice data from a user;processing the voice data to determine one or more phrases recognized as the digitizedvoice data provided by the user based on a currently active recognition grammar;andwhen more than one phrase is recognized as the digitized voice data provided by theuser as a result of voice-recognition uncertainty, using user-specific contextinformation to choose a recognized phrase from the one or more phrasesrecognized as the digitized voice data, wherein using the user-specific contextinformation further comprises:

~~The method of claim 6, wherein the using the user-specific context information further comprises:~~

processing the voice data using an N-best speech recognition engine;

receiving the list of one or more phrases as N-phrases recognized as the voice data

provided by the user including a confidence value associated with each of the N-

phrases

selecting a phrase from the one or more recognized phrases having a lowest

confidence value;

selecting elements of uncertainty between the phrase and the one or more recognized

phrases;

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selecting the user-specific context information from a database based on the elements of uncertainty;  
eliminating the phrase when the user-specific context information regarding the elements of uncertainty validates the lowest confidence value of the phrase; and  
repeating the selecting, selecting, selecting and eliminating steps until a final phrase is determined as the recognized phrase.

10-14 (Canceled)

15. (Canceled) Please cancel Claim 15 without prejudice.

16. (Canceled) Please cancel Claim 16 without prejudice.

17. (Canceled)

18. (Currently amended) A computer readable storage medium including program instruction that directs a computer to function in a specified manner when executed by a processor, the program instructions comprising:

receiving digitized voice data from a user;

processing the voice data to determine one or more phrases recognized as the digitized voice data provided by the user based on a currently active recognition grammar;  
and

when more than one phrase is recognized as the digitized voice data provided by the user as a result of voice-recognition uncertainty, using user-specific context information to choose a recognized phrase from the one or more phrases recognized as the digitized voice data, wherein the instructions for using the user-specific context information further causes the machine to:

~~The computer readable storage medium of claim 15, wherein the instruction for using the user-specific context information further comprises:~~

~~processing the voice data using an N-best speech recognition engine;~~

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receiving the list of one or more phrases as N-phrases recognized as the voice data provided by the user including a confidence value associated with each of the N-phrases;  
selecting a phrase within the one or more recognized phrases having a lowest confidence value;  
selecting elements of uncertainty between the phrase and the one or more recognized phrases;  
selecting the user context information regarding the user from a database based on the elements of uncertainty;  
eliminating the phrase when the user-specific context information regarding the elements of uncertainty validates the lowest confidence value of the phrase; and  
repeating the selecting, selecting and eliminating steps until a final phrase is determined as the recognized phrase.

19-25 (Canceled)

26. (Previously presented) A voice recognition system comprising:

a voice interface to receive digitized data from a user;  
a voice recognition engine to process the digitized voice data, the voice recognition engine including an N-best speech recognition engine that generates N-phrases recognized as the digitized voice data based on a currently active recognition grammar, the N-best speech recognition engine additionally generating a confidence value associated with each of the N-phrases;  
a database containing user context information; and  
a user context natural language processor having a capability select user-specific context information from the database and use the user-specific context information to choose a recognized phrase from the one or more phrases recognized as the voice data when the voice recognition engine recognizes more than one phrase as the voice data provided by the user, the user context natural language processor further capable of choosing the recognized phrase from the one or more phrases by

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selecting a phrase within the one or more recognized phrases having a the lowest confidence value,  
selecting conflicting elements between the phrase and the one or more recognized phrases,  
selecting the user context information regarding the user from a database, the selection of the user context information based on the conflicting elements previously selected between the phrase and the one or more recognized phrases,  
eliminating the phrase when the user context information regarding the conflict elements validates the lowest confidence value of the phrase;  
and  
repeating the select, select and eliminate operations until a final phrase is determined as the recognized phrase.